

CEO OPEN FORUM August 2018



This month Michael Johnston, CEO has scheduled his open forum meetings during the following times:

August 28th

6:00 a.m. - 7:00 a.m.

7:00 p.m. - 8:00 p.m.

(Day Shift Forum will be scheduled at a later date. Please watch for an email update with the new date and time.)

Located in the Distance Learning Center



The monthly newsletter for employees and friends of
McLaren Thumb Region

August 2018 · Vol. 1, Issue 1

VOICE

WOUND & HYPERBARIC CENTER CELEBRATES NATIONAL RECOGNITION



The McLaren Thumb Region Wound & Hyperbaric Center was recognized with a National Award for Excellence in Wound Healing for a second year in a row! The center achieved this award for its healing outcomes, high patient satisfaction rates and outstanding clinical performance. The wound center was awarded this prestigious honor by Healogics, the nation's largest provider of advanced wound care services. The award is named for Dr. Robert A. Warriner III, a pioneer in wound care and the former Chief Medical Officer for Healogics. This award for 2017, was presented to the center on June 20 and was followed with

a celebration that was attended by center staff, hospital staff and patients.

The Wound & Hyperbaric Center is not new to providing excellent care. Since opening in June 2014, the center has helped more than 300 patients with wound treatment. In addition to receiving the Excellence in Wound Healing award, the center has also received the Center of Distinction award in years 2015, 2016 and 2017. The Wound Center staff was thrilled to hear the great news of earning these awards again and is honored that patients count on the center and staff for their wound healing needs and care!

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Know someone who would like to receive the Voice by email? Please send Yvonne the person's name and email address



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SAM, OUR TELEMEDICINE ROBOT

Back in May, a contest was held to name our robot in the Emergency Department that assists doctors in accessing the expertise needed when providing comprehensive and timely care to our patients experiencing stroke symptoms. The contest yielded several name suggestions submitted by our creative staff members and a four-person panel chose the winning name. The winning name was SAM which stands for Stroke Assessment Machine. We had two winners, Lee Owen and Misty Budzisz, who

came up with SAM. Both Lee and Misty each received a \$10 gift card to Walmart for their winning submission.

For those of you unfamiliar with SAM, it is a robot with telemedicine technology that provides patients with enhanced in-house stroke care and 24/7 access to highly specialized interventional neurologists who can provide advanced therapies for patients with strokes and aneurysms. This telemedicine program is one of the only programs in the country that has

Interventional Stroke Neurologists taking primary stroke call. SAM came to the hospital during the first quarter of 2018 and “went live” in April. Since beginning the use of this technology, 15 patients have been evaluated using the neurointerventionalist and robot.



McLAREN THUMB REGION CELEBRATION

On June 1, employees had an opportunity to attend a gathering at Verona Hills Golf Club to celebrate Huron Medical Center becoming McLaren Thumb Region. It was a great time to celebrate as we began the journey serving our community as McLaren Thumb Region.

There was a nice turnout for the event and everyone seemed to enjoy the evening of fine food, refreshments and comradery. Those in attendance shared stories from the past, asked questions about the future and geared up for the move forward. As the journey continues, let us not forget our mission, those we serve or that the journey of Doing What's Best is a marathon of teamwork for years to come.



COMMUNITY INVOLVEMENT



PAST EVENTS

Port Austin Farmer's Market

Despite the dreary weather, 325 children were fitted with free bicycle helmets given away on June 16 at the farmer's market. Several children were winners of various prizes given away at the event as well. Two very lucky kiddos, one boy and one girl, were the winners of bikes. A special thank you to all our volunteers who helped out that day! Without your help, we wouldn't have been able to fit as many children as we did.

Huron County Relay for Life

MTR had a big presence at the annual American Cancer Society Relay for Life event on June 23. Thank you to the volunteers who took time to volunteer at the event. In addition to attending the event, MTR made a donation of funds raised by its employees through various fundraisers held over the past several months. The fundraisers included ice cream float and sundae sales, omelet sales, and casual dress days. In total, our employees raised a total of \$500 that was donated to the relay event. Thank you to all who organized and participated in all the fundraising efforts.

Team One Wine Walk/Run

MTR joined Team One Credit Union and Tri To Finish in bringing the annual 5k walk/run to the heart of Bad Axe for the third year. MTR was the t-shirt sponsor, and six employees received free race registrations through our

sponsorship. MTR volunteers were on hand the night of the event to congratulate race participants and pass out free bottled water, race medals, souvenir glasses and wine. Thank you to all volunteers who gave their time on the night of the event. All proceeds raised from the event benefited Relay for Life of Huron County.

CAN Council Golf Scramble

MTR was an event sponsor for the golf outing and had a team play in the scramble.

McLaren Thumb Region Free Health Fair

In May the annual health fair was held at the Knights of Columbus hall providing an opportunity for community residents to learn more about the different areas of health care and how to better care for themselves. In addition to the educational information, individuals had the opportunity to participate in free lipid panel and hemoglobin A1C testing and low-cost TSH and PSA lab tests. There were also numerous prize giveaways, snacks, and many opportunities for one-on-one discussions to get additional information or answer questions. Thank you to all staff who participated and helped make it another successful event.

UPCOMING EVENTS

There are many opportunities within our community to participate in an event. This can be accomplished by either volunteering your time and services or by attending.

The following are local events in which MTR will be sponsoring or participating. Please consider spreading the word and taking part in these upcoming events:

Huron Community Fair

July 29 thru August 4. We will have a booth in the merchant building. If you wish to volunteer your time at the booth, give Rachel a call at ext. 4342 or stop by and say hello.

Free Peripheral Vascular Disease (PVD) Screening

August 28 from 8:00am to 12:00pm at the Wound & Hyperbaric Center. Call 269-6437 to set up an appointment for you or someone you know.

McLaren Thumb Region Fundraising Golf Scramble

September 12 with registration at 9:00 am and a shotgun start at 10:00 am at Verona Hills Golf Course. If you are interested in volunteering your time or want to put together a team for the event, give Rachel a call at ext. 4342.



DOING WHAT'S BEST.

2ND ANNUAL PIE BAKING CONTEST

It's safe to say, we all like to eat food. Better yet, we all love to eat dessert. In June, staff had an opportunity to participate in the second-annual pie baking contest held in our café. Eleven employees put on their baking aprons and submitted a pie to be judged by employees as well as a panel of pie "connoisseurs." There were a variety of pies that were very delicious which made choosing a winner very difficult. Pies ranged from Tennessee Whiskey, and Chocolate Crack, to Peanut Butter and Jelly and anything in between. Our employees and panel taste-tested each pie and voted for their favorite. The top three vote getters were chosen from each voting entity and six prizes were awarded to the winners based on the number of votes received.

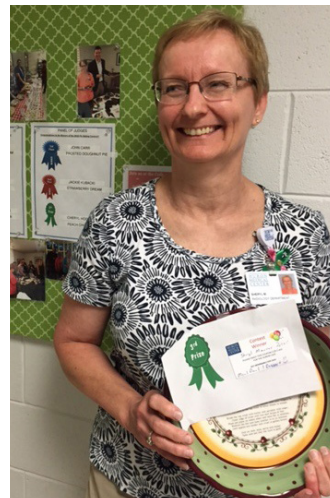
A HUGE thank you goes out to all who participated as a pie baker or judge. Without those who participated in baking, eating, or both our contest would not have been successful or as fun!

Congratulations to the following

winners: John Carr who submitted his Pie-Frosted Doughnut pie and took first place, Jackie Kubacki who won with her Strawberry Dream pie and took a first and second place win, Cheryl Rice with her Triple Berry pie and took a second place win, Cheryl Hogan who entered her Peach Chiffon pie and took a third place win and Sheryl Maurer who

submitted her Buttermilk Pecan pie and also took third place.

If you didn't participate this year, no worries - planning has already begun for next year. Plan on baking your specialty. You never know, it may be everyone's favorite and you could walk away with some awesome prizes!



LOGO WEAR

Now that we are McLaren Thumb Region, many individuals have expressed an interest in new logo wear. **Please refrain from copying the logo on your own and ordering logo wear.** Because the McLaren logo is copyright protected, we have

to follow brand standards when duplicating any logo associated with McLaren. Rest assured, the process for getting a vendor equipped with a logo that meets all guidelines has begun. Once our new logo is set with a vendor, notification will go out to all employees, and at that time, individuals will be able to order

new logo wear. Be sure to watch your email for specific dates and times, as it looks like we will have a vendor on site sometime during the first full week of August. Thank you for your patience. We are excited to reveal our new logo wear!



DOING WHAT'S BEST.

JEAN DAY FOR A CAUSE

For those of you not familiar with our Jean Day Fridays, employees have the option to wear jeans on Friday if they donate a minimum of \$1 for every Friday they wear jeans. Donations are collected by Gerri Schenk and Charlene Marks, and the money raised from the donations

will be donated to a specific charity monthly.

The money raised during the month of August will go to the Congenital Heart Walk, which benefits the Children's Heart Foundation and the Adult Congenital Heart Association in honor of Beck, who was born with five Congenital heart defects. Both of these organizations focus on raising money for research and programs for children and adults with Congenital

Heart Defects. Beck is the son of Emily Bucholtz, Nursing Supervisor here at MTR. In Beck's short life, he has undergone several surgeries, but continues to be an energetic toddler. Beck will eventually need a heart transplant. If these charities, or any charity we support, is near and dear to your heart, additional donations are graciously accepted. Always remember that little things can make a big difference and you can be the difference.

EDUCATION OPPORTUNITIES

Each day is an opportunity to learn. As professionals, we sharpen our skills and learn new things often. There are many opportunities on campus or in our community to continue our learning. Below are upcoming learning opportunities. If you have any questions, contact Yvonne at ext. 4346.

BLS Skills Class/Testing

August 1, September 5 and October 3 from 8:00am to 10:00am in the Distance Learning Center. Class

consists of a skills review, video and skills testing. Prior to class you have to complete online coursework and print off a certificate that certifies you completed the online work.

ACLS Classes

September 13 & 14 and November 1 & 2. Full provider courses comprise of both days; Thursday 8:00 am to 5:00 pm and Friday 8:00 am to 12:00 pm. All classes are held in the DLC.

PALS Classes

August 10, October 5 and December 7 from 8:00 am to 5:00 pm in the DLC.

Lung Transplant Presentation

August 3 from 11:30 am to 12:30 pm. This is a lunch and learn opportunity. Bring a lunch to the DLC and learn how a lung transplant may be a treatment option with more people across Michigan. Dessert will be provided. Be sure to RSVP to Yvonne to ensure you have a seat.

COMPLIANCE AND PRIVACY TIPS

The Purpose of Policies and Procedures:

- Facilitate adherence with recognized professional practices.
- Promote compliance with regulations, statutes, and accreditation requirements (e.g. HIPAA, EMTALA, CMS Conditions of Participation, DNV/Joint Commission).
- Reduce practice variation.
- Standardize practices across



multiple providers and clinics within a single health system.

- Serve as a resource for staff, particularly new personnel.
- Reduce reliance on memory, which, when overtaxed, has been shown to be a major source of

human errors or oversights.

MTR Policies and Procedures are available through the MTR Intranet Page, under the "what's new" header. Click on the Policy Stat link.

**MTR Compliance & Privacy
Hotline: (989) 269-8933 ext. 4449**

MAGAZINE DONATIONS NEEDED

If you have magazines that you are no longer using, we kindly ask that you bring them in to the hospital

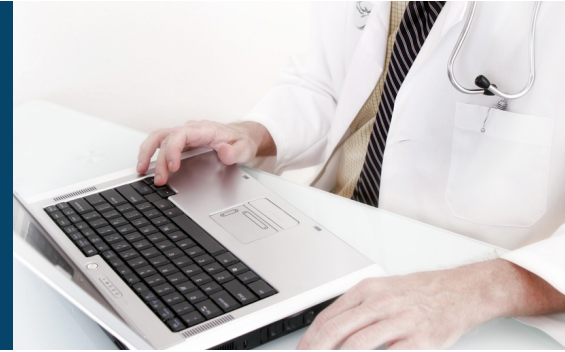
so they can be 'recycled' and used for the reading pleasure of visitors, patients and staff. We ask that the magazines be current within the last six months and in good lightly-used condition. All names and addresses on the magazines will be blackened out and a donated sticker will be

placed upon it. Please drop your magazines off to the greeters in the lobbies or give them to Charlene Marks or Gerri Schenk located on the 3rd floor in the Administrative Wing. Thank you to all who have donated in that past or plan on donating soon!

EMAIL REMINDER

We are now using the hospital employee email as our main communication tool. Each employee has been given an email address and is asked to check email often; preferably at least once during

a shift. **Our CPSI system is no longer being used as a source for employee communication.** If you are experiencing problems with your email or have any questions or concerns, please talk to your supervisor or department director.



NEW FACES AT McLAREN THUMB REGION

With a new month comes new faces at MTR. Please join us in welcoming the following new staff members to our team. If you see one of them stop them, say hello and welcome them aboard!



Keegan Birney
Surgical Technician



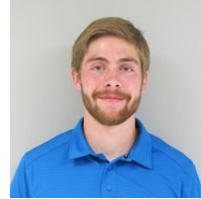
Joshua Guigar
Registered Nurse



Cindy Lynch
Registered Nurse



Janelle Schmidt
Clinical Assistant



Mitchel Smith
ER Technician



Elaina Van Buren
Registered Nurse

Not pictured:
Kenny Kapa
Driver

EMPLOYEE BIRTHDAYS

The following employees have birthdays during the month of August: Kim Affer, Lyle Albrecht, Dawn Bailey, Jennifer Barnes, Tori Batzer, Shauna Booms, Nancy Bouck, Greg Braun, Shannon Deblois, Kimberly Dimock, Bonnie Essenmacher, Carrie Franzel, Tammy Glaza, Melissa Hacker, Vickie Hartwick, Kayla Harwood, Alexandria Keerl, Carol Majeski, Carrie Mayworm, Cynthia McConnachie, Kristen McCoy, Cassie Miller, Andrea Murawski, Dr. Mutch, Jessica Myers, Jennifer Polega,

Diane Pollum, Danielle Renn, Cheryl Rice, Matt Rick, Susan Schweitzer, Annette Scott, Karen Smalley, Ivy Stevens, Amanda Strieter, Sarah Sweeney, Zachary Tersteeg, Jacob Wells, Katie Wood and April Woolner.

Hope your special day brings each of you all that your heart desires! Here's wishing you a day full of pleasant surprises. If you happen to see any of these folks, be sure to wish them a happy birthday!

Please note, if you prefer not to have

your birthday listed, please contact Kim A. at ext. 4336.

Remember if you are celebrating a birthday or a length of service work anniversary during the month of August, you will be invited to celebrate over light hors d' oeuvres and cake with our CEO, Michael Johnston. Getting together with Michael is a special time to celebrate you and/or thank you for your service to our organization. Invitations will come via employee email, and employees are asked to RSVP a week prior to the event. Attendance is voluntary.